



Dear Patient

Changes to the Practice – 1st April 2025

We hope this letter finds you well. We are writing to inform you of an important update regarding your GP Practice. As of 1st April 2025, following a NHS Greater Manchester Procurement exercise, Rochdale Health Alliance will be taking over the management and operations of Dr Ghafoor's Practice.

Who are we?

Rochdale Health Alliance (RHA) was established in 2016. Our Board is made up of practicing GP Partners, who have between them over 100 years of experience working as GPs, and a Non-Executive Director who is also the Chair of RHA. The Directors, supported by an experienced team provide guidance and insight into the challenges and opportunities in General Practice and help us to shape services to ensure that they meet the needs of patients.

RHA is excited to have you as part of our healthcare family and look forward to providing you with exceptional care and service. Our team is dedicated to ensuring a smooth transition and maintaining the high standards you have come to expect.

What Can you Expect:

- You will continue to receive care from the same dedicated healthcare professionals you trust. Dr Ghafoor will still be the senior GP at the Practice and will continue to be supported by Saba the Practice Manager and the existing nursing, administration, and reception team.
- Your GP services will continue as usual, and you do not need to take any action.
- You will still be registered at the practice.
- Appointments and prescriptions will continue as normal. If you have upcoming appointments or repeat prescriptions, these will not be affected.
- From 1st April 2025 the Practice name will change to The Ghafoor Family Practice. We know how much Dr Ghafoor (and the team) mean to patients and we wanted to ensure that the Practice retained clear links with Dr Ghafoor. We discussed this when we met with the Practices Patient Participation Group and the suggestion was well received.
- Starting 1st April, we will also update the website and Facebook page to keep you informed of any updates. We will send you a text when these are live.

We are excited to work with the wonderful team of receptionists, nurses, and GPs at the Practice. If you have any questions or concerns during this transition. Please feel free to contact nwch.communications.rha@nhs.net or telephone 01706 587775.

If you would like to join the Patient Participation Group (PPG), please let the reception team know.

We appreciate your understanding and cooperation during this period of change. Please be assured that our commitment to your health and well-being remains our top priority, and we look forward to serving you with the same dedication and care.

Thank you for your continued trust in the Practice.

Warm regards,

Amanda Clegg

Head of Operations – Rochdale Health Alliance